

KERN COUNTY SHERIFF'S OFFICE

Detentions Bureau Policies and Procedures

TITLE: INCARCERATED PEOPLE SICK CALL

H-0800

EFFECTIVE:	REVIEWED:	REVISED:	UPDATED:
July 7, 1994	04-01-2026	07-07-1994	07-11-2024

APPROVED BY: Detentions Bureau Chief Deputy Cindy Cisneros

REFERENCE: Title 15, Section 1211 and 1215 C.C.R.

POLICY

Incarcerated people will have access to medical health, dental, and mental health care as needed. These services will be provided by medical personnel or Correctional Behavioral Health (CBH) personnel as appropriate; however, Sheriff's Office staff will advise medical or behavioral health staff of an incarcerated person request for care. In addition, staff will take immediate action to protect the safety or well-being of an incarcerated person whenever such action is necessary.

Each facility will implement procedures for incarcerated people sick call.

Procedure A. Sick Call Slips

Any Staff Member Receiving an Incarcerated Person Sick Call Slip will:

- Read the sick call slip to see if the incarcerated person is in need of immediate medical, dental, or mental health care.
- If the need is immediate, the staff member will immediately notify the medical or behavioral health staff as appropriate. The staff member will also take whatever additional action is needed based on the incarcerated person's condition.
- If the need is not immediate, the staff member will forward the sick call request to the proper person.