



Kern County Sheriff's Office – Communications Section
Policies and Procedures

TITLE: INTRODUCTION		NO: A-100	
APPROVED: Commander John Carpenter			
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POLICY

The Communications Section is the window to the Kern County Sheriff's Office. In most cases it is the first and possibly the only contact the public will have with this office.

It is the mission of the Kern County Sheriff's Office Communications Section to provide quality public safety communications service.

There shall be no variation from the policies or procedures outlined in this manual except in an emergency with prior approval of the Communications Section Manager, Division Commander, Sheriff, or Dispatch Supervisor, to the extent required by the situation. The actions of the Dispatch Supervisor will be documented and forwarded to the Section Manager.

It is the responsibility of the Section Manager and Dispatch Supervisors to ensure that all members of the Communications Section read, understand, and adhere to the applicable sections of this manual.

DIRECTIVE

This manual represents minimum guidelines. In all matters not specifically covered, members must follow the law, established law enforcement procedures, the philosophy and mission of the Communications Section, and their own best judgment.