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*Kern County*  
**SHERIFF**

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## TRAINING BULLETIN

DATE: March 29, 2021

### Inmate Phones: New Attorney Admonishment Change

Securus Technologies and the Kern County Sheriff's Office recognize the importance of protecting the privacy of communications between incarcerated individuals and their attorneys. Our Secure Call Platform is designed to allow correctional agencies to quickly add attorney numbers as "private," so calls made to these numbers will not be recorded and cannot be monitored. In addition, all non-private calls are preceded by a verbal notice that the call is "subject to recording and monitoring."

As part of our ongoing commitment to protecting private communications, we are pleased to announce two new modifications to our calling platform to further safeguard calls between incarcerated individuals and their attorneys.

Effective March 30, 2021 we will implement the following modifications when the public or attorney receives a phone call regarding its recording status.

**Modification 1: Expanded Verbal Warning.** Currently, our standard warning states that each non-private call is "subject to recording and monitoring." We are replacing this warning with the following:

"This call is not private. It will be recorded and may be monitored. If you believe this should be a private call, please hang up and follow facility instructions to register this number as a private number. To consent to this recorded call, press 1."

In addition, we are adding the following notice to all private calls:

"This is a private call. It will not be recorded and cannot be monitored."

These changes will further protect the privacy of communications between incarcerated individuals and their attorneys and reduce any issues resulting from the failure to privatize attorney numbers.

**Modification 2: Attorney Call Type Option.** Calls between incarcerated individuals and their attorneys may be recorded inadvertently when an incarcerated individual calls a number they believe to be private but is not listed as private within Secure Call Platform. To help prevent this, we have developed an Attorney Call Type Option, which allows the calling party to indicate their belief that they are calling a private number. If that number is private within Secure Call Platform, for your agency, the call will be

completed and will not be recorded. If the number is not private, the call will not be completed, and the calling party will be informed that the number is not set to private. These changes will reduce any issues arising from a calling party's mistaken belief that a particular number is set to private.

If you have any questions please contact the Inmate Services Section at (661) 391-2629 or e-mail: [inmateservices@kernsheriff.org](mailto:inmateservices@kernsheriff.org).